



March 16, 2020

Dear Piramal Critical Care Customer,

I wanted to provide you with this brief update on the steps Piramal Critical Care, Inc. (PCC) is taking to assist you with the COVID-19 (Coronavirus) situation.

Before I do that, let me express my sincere thanks to each of you for the work you are doing in your facilities to prepare for the potential increase in patient load. There are many clinicians and support personnel on the front lines treating these patients and we are all truly grateful for these selfless acts of caring and compassion.

As a company, we are in close contact with the wholesalers and distributors to ensure they have adequate stock of our products. This includes our two key products sevoflurane and Gablofen® (baclofen for injection), which are both produced here in the United States. We are also maintaining good stock levels of isoflurane and MITIGO™ (intrathecal morphine) as well as our antibiotic portfolio including ampicillin, ampicillin-sulbactam, ceftriaxone, cefepime, oxacillin and linezolid.

We are in close contact with our manufacturing sites and the suppliers of our Active Pharmaceutical Ingredients (API) and components, so that we can sustain ongoing supply levels to support you.

We have received direction from some of you to limit our sales team visits which we will respect and support. We stand ready and available to support you should you require our assistance, and our Customer Service line at 1-800-414-1901 in the event that you cannot reach your primary sales contact.

Thank you again for your efforts to care for the patients impacted by COVID-19 as well as your ongoing service to all the patients that you treat on a daily basis.

Respectfully,

A handwritten signature in black ink that reads "Steven W. Braun".

Steven W. Braun  
VP of Sales and Marketing  
Piramal Critical Care

**Piramal Critical Care, Inc.**

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